



KPI Ref	Responsible Department	National KPA	Strategic Objective	КРІ	Unit of Measurement	Region	Responsible Owner	Baseline	Q1	Q2	Q3	Q4	Annual Overall Target
TL1	Office of the Municipal Manager	Municipal Transformation and Institutional Development	To provide an overarching framework for sustainable municipal performance improvement	Submit the Risk-based Three-Year Strategic Plan and Annual Risk Based Audit Plan to the Audit Committee 30 June 2025	Number of plans submitted	All	Municipal Manager	2	0	0	0	2	2
TL2	Office of the Municipal Manager	Municipal Transformation and Institutional Development	To provide an overarching framework for sustainable municipal performance improvement	Review the Risk Register and submit to Council for consideration by 30 June 2025	Reviewed Risk Register submitted	All	Municipal Manager	1	0	0	0	1	1
TL3	Office of the Municipal Manager	Municipal Transformation and Institutional Development	To enhance the public profile, reputation and positioning of the Nama Khoi Municipality	Sign the Municipal manager and the Senior Managers Performance Agreements by 31 July 2024	Number of Performance agreements signed by Senior managers	All	Municipal Manager	3	5	0	0	0	5
TL4	Office of the Municipal Manager	Municipal Financial Viability and Management	To enhance the public profile, reputation and positioning of the Nama Khoi Municipality	The percentage of the municipal capital budget actually spent on capital projects by 30 June 2025 [(Actual amount spent on projects /Total amount budgeted for capital projects) X100]	% Of capital budget spent	All	Municipal Manager	21%	0%	40%	60%	95%	95%
TL5	Office of the Municipal Manager	Good governance and Community Participation	To enhance the public profile, reputation and positioning of the Nama Khoi Municipality	Submit the Oversight Report together with the Annual Report to Council by 31 March 2025	Number of reports submitted	All	Municipal Manager	1	0	0	1	0	1





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TL6	Office of the Municipal Manager	Good governance and Community Participation	To institutionalize community- based planning at strategic and operational levels	Submit IDP Process Plan annually to Council for approval by 31 August 2024	Annual IDP Process Plan submitted	All	Municipal Manager	1	1	0	0	0	1
TL7	Office of the Municipal Manager	Good governance and Community Participation	To institutionalize community- based planning at strategic and operational levels	Review and submit the 2024/25 IDP to Council by 31 May 2025	IDP submitted to Council	All	Municipal Manager	1	0	0	0	1	1
TL8	Office of the Municipal Manager		To initiate, lead and sustain an environment for job creation in the Nama Khoi Municipal Area	Create 1000 job opportunities by 30 June 2025	Number of job opportunities created by 30 June	All	Municipal Manager	2018	300	200	200	300	1 000
TL9			Strategic and sustainable budgeting, revenue protection and debt control, grow and diversity revenue and value for money in expenditure through the integrated financial plan.	Submit the 2024/25 Procurement Plan to the Municipal Manager for approval by 30 June 2025	Number of Procurement Plans submitted to Municipal Manager	All	Director: Financial Services	1	0	0	0	1	1
TL10	Budget and Treasury Services	Municipal Financial Viability and Management	Strategic and sustainable budgeting, revenue protection and debt control, grow and diversity revenue and value for money in expenditure through the integrated financial plan.	Financial viability measured in terms of the municipality's ability to meet its service debt obligations as at 30 June 2025 {(Short Term Borrowing + Long Term Borrowing) / (Total Operating Revenue - Operating Conditional Grant) x 100}	% of debt coverage	All	Director: Financial Services	45%	0%	0%	0%	45%	45%





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TL11	Budget and Treasury Services	Municipal Financial Viability and Management	Strategic and sustainable budgeting, revenue protection and debt control, grow and diversity revenue and value for money in expenditure through the integrated financial plan.	Financial viability measured in terms of the outstanding service debtors as at 30 June 2025 {(Total outstanding service debtors/ revenue received for services) X100}	% Of outstanding service debtors	All	Director: Financial Services	100%	0%	0%	0%	90%	90%
TL12	Budget and Treasury Services	Municipal Financial Viability and Management	Strategic and sustainable budgeting, revenue protection and debt control, grow and diversity revenue and value for money in expenditure through the integrated financial plan.	Financial viability measured in terms of the available cash to cover fixed operating expenditure as at 30 June 2025 {(Cash and Cash Equivalents - Unspent Conditional Grants - Overdraft) + Short Term Investment) / Monthly Fixed Operational Expenditure excluding (Depreciation, Amortisation, and Provision for Bad Debts, Impairment and Loss on Disposal of	Number of months it takes to cover fix operating expenditure with available cash	All	Director: Financial Services	1	0	0	0	1	1
TL13	Budget and Treasury Services	Municipal Financial Viability and Management	Strategic and sustainable budgeting, revenue protection and debt control, grow and diversity revenue and value for money in expenditure through the integrated financial plan.	Achieve a debtor payment percentage of 90% by 30 June 2025 {(Gross Debtors Closing Balance + Billed Revenue - Gross Debtors Opening Balance - Bad Debts Written Off)/Billed Revenue) x 100}	% Debtor payment achieved	All	Director: Financial Services	83,00%	90%	90%	90%	90%	90%
TL14	Budget and Treasury Services	Basic Service Delivery	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Provide free basic water to indigent households in terms of the approved indigent policy as at 30 June 2025	Number of households receiving free basic water	All	Director: Financial Services	5538	5538	5538	5538	5538	5 400
TL15	Budget and Treasury Services	Basic Service Delivery	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Provide free basic electricity to indigent households earning in terms of the approved indigent policy at 30 June 2025	Number of households receiving free basic electricity	All	Director: Financial Services	4799	4799	4799	4799	4799	5 400





KPI	Responsible						Responsible						Annual
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TL16	Budget and Treasury Services	Basic Service Delivery	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Provide free basic sanitation to indigent households in terms of the approved indigent policy at 30 June 2025	Number of households receiving free basic sanitation	All	Director: Financial Services	4035	4035	4035	4035	4035	5 400
TL17	Budget and Treasury Services	Basic Service Delivery	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Provide free basic refuse removal to indigent households in terms of the approved indigent policy at 30 June 2025	Number of households receiving free basic refuse	All	Director: Financial Services	5428	5428	5428	5428	5428	5 400
TL18	Budget and Treasury Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Number of formal residential properties that are billed for refuse removal as at 30 June 2025	Number of residential properties that are billed for refuse removal residential tariffs using the erf as a property	All	Director: Financial Services	16927	16927	16927	16927	16927	11 490
TL19	Budget and Treasury Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Number of residential properties which are billed for electricity or have pre- paid meters as at 30 June 2025 (excluding Eskom areas(Steinkops; Kommagas; Billetrap)	Number of residential properties which are billed for electricity or have pre paid meters (Excluding Eskom areas)	All	Director: Financial Services	7346	7346	7346	7346	7346	8 670
TL20	Budget and Treasury Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Number of residential properties that which are billed for water or have pre paid meters that is connected to the municipal water infrastructure network as at 30 June 2025	Number of residential properties which are billed for water or have pre paid meters	All	Director: Financial Services	12069	12069	12069	12069	12069	11 900





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TL21	Budget and Treasury Services	Basic Services and Infrastructure	residents of Nama Khoi	Number of residential properties connected to the municipal waste water sanitation/sewerage network for sewerage service, irrespective of the number of water closets (toilets) which are billed for sewerage as at 30 June 2025	properties which are billed for	All	Director: Financial Services	11692	11692	11692	11692	11692	11 670
TL22	Budget and Treasury Services	Basic Services and Infrastructure	residents of Nama Knoi	Limit unaccounted for electricity to less than 12% by 30 June 2025 {(Number of Electricity Units Purchased - Number of Electricity Units Sold) / Number of Electricity Units Purchased)x 100}	% unaccounted for electricity	All	Director: Financial Services	19,50%	0%	12%	0%	12%	12%
TL23	Budget and Treasury Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Limit unaccounted for water to less than 15% by 30 June 2025 {(Number of Kilolitres Water Purchased or Purified - Number of Kilolitres Water Sold) / Number of Kilolitres Water Purchased or Purified x 100}	% unaccounted for water	All	Director: Financial Services	19,46%	0%	15%	0%	15%	15%
TL24	Strategic Support Services	Municipal Transformation and Institutional Development		Number of people from employment equity target groups appointed in the three highest levels of management during the 2025/25 financial year in compliance with the municipality's approved employment equity plan	Number of people that will be appointed in the three highest levels of management in compliance with a municipality's approved employment equity plan	All	Director: Corporate Services	0	0	0	0	8	8
TL25	Strategic Support Services	Municipal Transformation and Institutional Development	To provide a framework for Municipal Transformation and Institution development	Spend 0.13% of operational budget on training by 30 June 2025 {(Actual total training expenditure divided by total personnel budget) x100}		All	Director: Corporate Services	0,13%	0%	0%	0%	0,13%	0,13%





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TL26	Strategic Support Services	Municipal Transformation and Institutional Development	To provide a framework for Municipal Transformation and Institution development	Review and submit the Spatial Development Framework (SDF) to Council for approval by 31 May 2025	SDF reviewed and submitted to Council	All	Director: Corporate Services	1	0	0	0	1	1
TL27	Community Services	Good governance and Community Participation	To institutionalize community- based planning at strategic and operational levels	Review and submit the Disaster Management Plan to Council by 31 May 2025	Disaster Management Plan submitted	All	HOD: Community Services	1	0	0	0	1	1
TL28	Technical Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	95% of water samples comply with SANS 241 microbiological indicators on a quarterly basis	% compliance of samples tested	All	HOD: Technical Services	99,90%	95%	95%	95%	95%	95%
TL29	Technical Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Spend 95% of the MIG allocation for the upgrade of sewerage network in Okiep, Rocky Ridge by 30 June 2025 [(Actual amount spent on projects /Total amount budgeted for capital projects)X100]	% budget spent	All: 6	HOD: Technical Services	40,81%	0%	40%	60%	95%	95%
TL30	Technical Services	Basic Services and Infrastructure	To ensure sustainable delivery in respect of all services to all residents of Nama Khoi	Spend 95% of the WSIG allocation for the upgrade of Nababeep waste water treatment works phase 4 by 30 June 2025[(Actual amount spent on projects /Total amount budgeted for capital projects)X100]	% budget spent	All: 9	HOD: Technical Services	22%	0%	40%	60%	95%	95%